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**Tempus 3 LUC: Lifelong Learning in University Context**  
**Dubrovnik, Croatia**  
**May 24 - 27, 2007**

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**PRACTICAL INFORMATION**

– Prepared by Vlasta Brunsko, Centre for Advanced Academic Studies (CAAS), Dubrovnik –

Thank you for confirming your participation in the **Tempus 3 LUC: Lifelong Learning in University Context, Dubrovnik, Croatia, May 24 - 27, 2007**. Centre for Advanced Academic Studies as its venue looks forward to welcome you to the conference. We hope you will find the following information helpful in planning your visit to Dubrovnik. In addition to this document, the organizer has provided a program agenda and list of lecturers.

**Arrival and Departure in/from Dubrovnik:** When arriving to Dubrovnik Airport you can take a taxi to your respective accommodation (the price is approx. 30 euro) or you can take a bus that leaves the airport after every landing of regular flights and takes you to the **Pile** which is walking distance to the CAAS. The price is approx. 5 euro.

**IMPORTANT CONTACT INFORMATION**

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**The venue:** CAAS is located in the very heart of Dubrovnik, less than 5 minutes walking from the Old City. Everything you need is within walking distance: shops, banks, restaurants, beaches, bus station, taxi station, etc.

**Your accommodation:** Please find the CAAS building on the map below.



**Restaurants:** In general, restaurants offer traditional Dalmatian cuisine, Croatian continental cuisine, and international cuisine, including a Mexican and a Chinese restaurant. The working hours of most restaurants are 11:00 - 24.00. A restaurant's menu is shown at the entrance, as well as the signs of the credit cards accepted (most major credit cards are generally accepted). The price includes taxes, but the service charge is almost never included and is not mandatory. It is customary, however, that the guest who is satisfied with the service leaves a tip for the waiter; 10 percent of the total amount is usually a fair tip.

**Weather:** There are two climate zones in Croatia. A temperate continental climate prevails in the interior, whereas a pleasant Mediterranean climate prevails along the Adriatic coast with sunny days throughout most of the year, dry and hot summers and mild and humid winters. Average May temperatures in Dubrovnik vary between 18°C and 22°C. Most indoor places, like CAAS, are air-conditioned. To check the current and five-day forecast for Dubrovnik please visit: <http://weather.yahoo.com/forecast/HRXX0001.html>.

**Time Zone:** GMT plus one hour.

**Water:** Tap water is drinkable throughout Croatia.

**Clothing/Public Appearance:** Attire for the conference is business casual. Please bring comfortable walking shoes if you intend to explore the city. Churches do not allow wearing of short trousers and skirts, but kindly ask visitors to wear long trousers. T-Shirts are permitted.

**Post Offices/Telecommunications/Internet:** Post offices are opened Mo-Fr from 7:00 to 20:00 and on Saturdays until 13:00. Postage stamps can be purchased in post offices and at newsstands.

Telecard operated public telephones are installed at various central locations in all towns and villages, as well as at international airports, harbors, marinas and similar locations. Public telephones can only

be used with phone cards. All public card-phones can be used for national and international calls. Dialing instructions and international codes are posted in all public telephones. Phone cards of 500, 200, 100, 50 and 25 telephone impulses can be purchased in post offices, newsstands, hotels and tourist offices.

There are two mobile phone (GSM network) providers in Croatia – VIP and T-Mobile. If you don't have roaming service, we advise you to make respective arrangements with your local network provider before departure. Upon arrival in Croatia, one of the Croatian network providers will automatically appear on your display. For telephone charges make sure to check details with your local network provider. The international country code for Croatia is +385 and the area code for Dubrovnik is 020 (when dialing from within Croatia; do not dial the first zero when calling from abroad).

**Internet:** CAAS has a Computer room located on the first floor, opened Mo-Fr from 08:00 till 19:00. Internet is free of charge. However, due to the large number of CAAS participants, it is strongly recommended to bring your own portable notebook if at all possible. Furthermore, there are several indoor and outdoor Internet cafés throughout Dubrovnik with the possibility of wireless Internet connections for notebook users. Two of them are less than 100 meters from CAAS.

**Dubrovnik Internet Centar café**

Address: Branitelja Dubrovnika 7

[www.dubrovnik-hotspot.com](http://www.dubrovnik-hotspot.com)

Work hours: 9-24 h

**VIP Internet café**

Address: Svetog Đurđa 2

Customer Service Phone: (+385) 91 7700

Work hours: 8-24 h

**Banking hours:** Banks are generally opened Mo-Fr from 7:00 to 20:00. On Saturdays banks are open until 12:00 noon. Most common credit cards, such as American Express, Diners, Eurocard/Mastercard and Visa are widely accepted at hotels, restaurants, shops, supermarkets, etc. A list of banks in Dubrovnik can be found at: [http://www.dubrovnik-online.com/english/post\\_bank.php](http://www.dubrovnik-online.com/english/post_bank.php).

Cash Dispensing/Automated Teller Machines (ATMs; *Bankomat* in Croatian) are located all around town, a list of which can be found on following website: [http://www.dubrovnik-online.com/english/currency\\_list.php](http://www.dubrovnik-online.com/english/currency_list.php).

**Work Hours:** Shops and department stores are opened Mo-Fr from 8:00 to 20:00, and on Saturdays from 8:00 to 14:00 or 15:00. A smaller number of stores may close between 12:00 noon and 16:00. Many stores are also opened on Sundays, especially during the summer. Public services and companies generally work Mo-Fr from 8:00 to 16:00.

**Currency:** The currency unit in the Republic of Croatia is the *kuna* (HRK or Kn), which is divided into 100 *lipa*. Coins exist in denominations of 1, 2, 5, 10, 20 and 50 lipa, and 1, 2, 5 and 25 kuna. Banknotes exist in denominations of 5, 10, 20, 50, 100, 200, 500 and 1,000 kuna. Foreign currencies can be exchanged at banks, exchange offices, post offices, travel agencies, hotels, camps, marinas, while checks/cheques can be cashed in at banks. The current exchange rates are approximately: 1 kn = 7,3 EUR or 5,6 USD. For most current rates you may check the website of the Croatian National Bank <http://www.hnb.hr/tecajn/etecajn.htm> or go to <http://www.oanda.com/>.

**Tipping:** A tip is not obligatory, but small change is always welcomed. Taxi drivers, porters, hairdressers, etc., will always appreciate a small tip.

**Language:** The official language in Croatia is Croatian, but many people also speak English, French, German or Italian.

**Tax Reimbursements for Foreign Citizens:** Tourists making purchases in Croatia (apart from petroleum derivatives) which exceed 500 kuna per receipt may reclaim VAT – Value Added Tax (*PDV* in Croatian). At the point of purchase the sales person will, on your request, provide a form

*PDV-P*, which should be filled out and stamped on the spot. Upon leaving Croatia the receipt must be verified by the Croatian Customs Service. A PDV refund in kuna can be obtained within six months, either at the same shop where the goods were purchased (in which case the tax is refunded immediately) or by posting the verified receipt back to the shop, along with the account number to which the refund should be wired. In that case, the refund will be processed within 15 days of receipt of the claim.

**Safety and Medical Care:** Croatia is one of the safest countries in the world with a very low crime rate. There are no ghettos and unsafe areas, you may walk freely throughout the city at all times. You are encouraged, however, to take normal precautions to ensure your safety.

Medical assistance is available in hospitals providing 24-hour emergency service. Foreign tourists do not pay for medical services if a Health Care Agreement was signed between Croatia and their respective country of origin. In case of an emergency, you should call 94.

Pharmacies/Drug Stores are opened from 8:00 until 20:00. Names, addresses and telephone numbers of pharmacies that remain open until late at night on public holidays and on Sundays, are listed in daily papers. Their contact information can also be found on following website:

[http://web.tzdubrovnik.hr/hospital\\_pharmacies.shtml](http://web.tzdubrovnik.hr/hospital_pharmacies.shtml)

**Electrical System:** The electrical system in Croatia is based on 220V, frequency 50Hz and requires two-pronged wall plugs. Visitors from other countries may need to bring a voltage adapter and/or a plug adapter for their electronic devices. Please check your current adapters to see if they will accept up to 220V.

#### **Taxi Service in Dubrovnik:**

Central Dispatcher:	Tel. (+385) 20 970
Taxi station <i>Pile</i> : Brsalje	Tel. (+385) 20 424 343

### **USEFUL WEB SITES**

#### **Croatia**

Croatian Homepage	<a href="http://www.hr">http://www.hr</a>
Croatian National Tourist Board	<a href="http://www.croatia.hr">http://www.croatia.hr</a>
Dalmatia Travel Guide	<a href="http://dalmacija.net/site/home/">http://dalmacija.net/site/home/</a>

#### **Dubrovnik**

Dubrovnik Tourist Board	<a href="http://www.tzdubrovnik.hr">http://www.tzdubrovnik.hr</a>
Dubrovnik Online	<a href="http://www.dubrovnik-online.com">http://www.dubrovnik-online.com</a>
Dubrovnik Museums	<a href="http://www.mdc.hr/dubrovnik">http://www.mdc.hr/dubrovnik</a>

#### **Croatia Airlines**

Croatia Airlines	<a href="http://www.croatiaairlines.hr">http://www.croatiaairlines.hr</a> Zagreb Office: (+385) 1 6164 582 Dubrovnik Office: (+385) 20 413 777 Dubrovnik Airport Office: (+385) 20 772 232
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#### **Bus transportation**

Libertas	<a href="http://www.libertasdubrovnik.hr">http://www.libertasdubrovnik.hr</a> Central Bus Station: (+385) 20 060 30 50 70
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#### **Travel Agencies**

Adriatic Luxury Services	<a href="http://www.als.hr">http://www.als.hr</a>
Atlas	<a href="http://www.atlas-croatia.com">http://www.atlas-croatia.com</a>

Elite	<a href="http://www.elite.hr">http://www.elite.hr</a>
Generalturist	<a href="http://www.generalturist.com">http://www.generalturist.com</a>
Gulliver Travel	<a href="http://www.gulliver.hr">http://www.gulliver.hr</a>

## BACKGROUND INFORMATION

**Croatia** extends from the furthest eastern edges of the Alps in the northwest to the Pannonian lowlands and the banks of the Danube in the east; its central region is covered by the Dinara mountain range, and its southern parts extend to the coast of the Adriatic Sea. The mainland covers 56,542 km<sup>2</sup>, and the surface of the territorial sea is 31,067 km<sup>2</sup>. The coastline of Croatia is 5,835 km long in total of which 4,058 km belongs to islands, solitary rocks and reefs. Hence, Croatia is often also referred to as “the country of thousand islands.” For detailed travel information (maps, etc.) and other general information about the Republic of Croatia (e.g. Croatia’s traditional cuisine and wine), including a number of photos, please visit following website: <http://www.croatia.hr>.

The city of **Dubrovnik** is situated in Southern Dalmatia, the most beautiful part of the Adriatic coast. Rich vegetation, beautiful lakes, rare islands, white pebble beaches and the crystal clean sea, all make this region to an unforgettable experience for every visitor. Tourism as a tradition dates back to over one hundred years ago, with Hotel Imperial being one of the oldest hotels in Dubrovnik. Dubrovnik is now the administrative seat of Dubrovnik-Neretva county and while traveling through this region visitors must take time to explore the harmony between man and nature that is part of everyday life here. Dubrovnik region consists of numerous small "jewels" that are worth visiting, small authentic villages, untouched islands and, of course, the Old Town of Dubrovnik, the crown jewel of them all.

### Short history of Dubrovnik

Dubrovnik was founded in the first half of the 7th century by a group of refugees from Epidaurum (today's Cavtat). They established their settlement at the island and named it Laus. Opposite of that location, at the foot of Srđ Mountain, Slavs developed their own settlement under the name of Dubrovnik (named by “Dub” - type of wood). The settlements were separated by a channel which was filled in the 12th century, the present *Placa* or *Stradun*, and since then the two settlements have been united. At that time the city walls started to be built as a protection from different enemies (Arabs, Venetians, Macedonians, Serbs, etc.) all of whom wanted to conquer Dubrovnik.

From its establishment the town was under the protection of the Byzantine Empire that helped Dubrovnik in the wars against Saracens (886-887 AD), Bulgaro-Macedonians (988), and Serbs (1184). After the Crusades, Dubrovnik came under the sovereignty of Venice (1205-1358), and by the Peace Treaty of Zadar in 1358 it became part of the Hungarian-Croatian Kingdom. Having been granted complete self-government, bound to pay only a tribute to the king and providing assistance with its fleet, Dubrovnik started its life as a free state that reached its peak during the 15th and 16th centuries. In 1526 Dubrovnik acknowledged the supremacy of the Turkish Sultan (annual tribute was paid to the Sultan). A crisis of Mediterranean shipping, and especially a catastrophic earthquake on the 6th of April 1667 that killed over 5 000 citizens, including the Rector, leveling most of the public buildings, ruined the well-being of the Republic.

With great effort the Republic recovered to a certain degree, but still remained a shadow of the former Republic. In 1806 Dubrovnik surrendered to French forces, as that was the only way to cut a month's long siege by the Russian-Montenegrin fleets (during which 3,000 cannon balls fell on the city). The French lifted the Russian-Montenegrin fleets and saved Dubrovnik for the time being. The French army, led by Napoleon, entered Dubrovnik in 1806. In 1808 Marshal Marmont abolished the Dubrovnik Republic.

In 1809 Dubrovnik became part of the Illyrian Provinces. In 1815, by the resolution of the Vienna Congress, Dubrovnik was annexed by Austria (later Austria-Hungary), and remained annexed until 1918 when it became part of the Kingdom of Serbs, Croats, and Slovenes. At the very beginning of World War II, Dubrovnik was first part of the Independent State of Croatia. From April 1941 until September 1943 Dubrovnik was occupied by Italian army followed by Germans forces. In October 1944 Partisans liberated Dubrovnik from the Germans. In 1945 Dubrovnik became part of the Federative People's Republic of Yugoslavia, who changed its name to the Socialist Federal Republic of Yugoslavia (SFRY) in 1963, consisting of six republics. Dubrovnik was part of the Socialistic Republic of Croatia.

In 1990 SFRY dissolved resulting with the independence of its previous constituent republics, including the Republic of Croatia. On October 1, 1991 Dubrovnik was brutally attacked by the former Yugoslav National Army, aided by paramilitary forces. The military assault lasted for seven months, and in May 1992 the Croatian Army liberated Dubrovnik and its surroundings, but the danger of renewed and sudden attacks lasted for another three years. Today, Dubrovnik is a free and safe town, globally known, and the most popular tourist destination in Croatia.

### **Places of interest**

The particularity and uniqueness of Dubrovnik is its permanent live connection to its rich past and its cultural heritage, while it keeps vibrantly in pace with contemporary life, echoing its spiritual identity and its presence in the European cultural environment. Since 1979 the Old City is on the UNESCO World Heritage List.

The most recognizable feature which defines the history of Dubrovnik and gives it its characteristic are its intact *City walls* which run uninterrupted for 1940 meters encircling the city. This complex structure, one of the most beautiful and strongest fort systems in Europe, is the main attraction for the city's visitors. Five fortresses, *St. Lawrence* and *Revelin* together with another three incorporated in the city walls, *Minčeta Tower*, *Fort Bokar* and *St. John's Fortress* provide its visitors with unforgettable views of the city. Weddings are held in the small St. Lawrence's chapel or on Minčeta Tower. Performances and concerts are organized on Fort Revelin, St. Lawrence and St. John's fortresses during the Summer Festival.

*The State Archives in the Sponza Palace*, which contains documents from the 12th century on, attracts those who would like to know more about the political, economical and cultural relations between the Dubrovnik Republic and other European countries in the past.

The *Franciscan monastery* with the museum that contains the *Old Pharmacy's inventory* dates back to 1317 and is a curiosity to its visitors. The *Dominican monastery*, which contains a collection of the Dubrovnik School of Art from the 15th and 16th centuries, the *Treasure of the Cathedral* with the reliquary and the *Rector's Palace* are major attractions as well.

There are five museums in Dubrovnik today. The *Archeological* and the *Modern History Museum* still do not have permanent premises in which to display their collections. The *Etnographic Museum* is situated in the former granary at Rupe (Hole) location. The *Cultural-Historical Museum* is situated in the Rector's Palace. The collection of the Maritime Museum found its place in the St. John's Fortress.